

Manual for new version of HP 364 series compatible cartridges

These compatibles cartridges need a chip in order for the printer to recognise them. The chips are colour-coded. When the cartridge is empty the chip can be transferred to the new ink tank, meaning you only have to order the chip+tank once. The compatible range of HP 364 cartridges consists of;

Chipped cartridges

These cartridges are pre-chipped and will work exactly like the genuine HP ones.



Unchipped cartridges

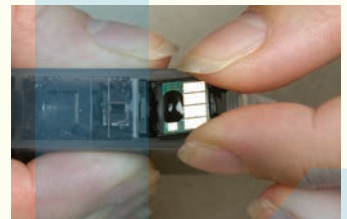
These are ink tanks. You must remove the colour-coded chip from a used chipped cartridge and install it on the ink tank. The ink level will not be available to you once you have changed the chip.



To transfer the chip:

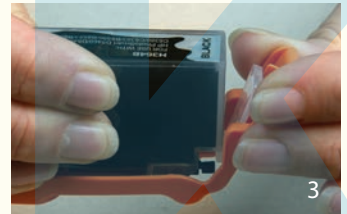
Step 1

Press the two tabs on the chip holder to release the chip from the empty cartridge.



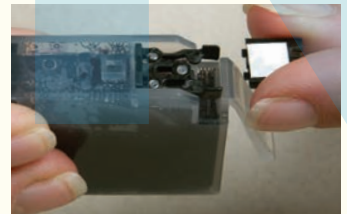
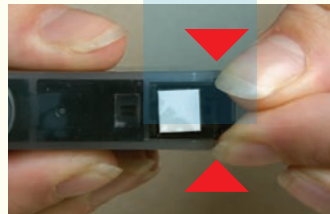
Step 2

First remove the yellow tape from the new ink tank. Then remove the rubber pad and the orange protective clip..



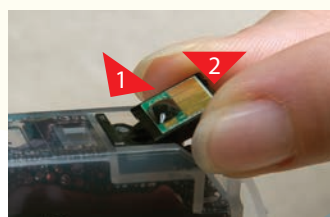
Step 3

Click the cover apart in the same way that you removed the chip from the empty cartridge.



Step 4

Place the chip holder and chip on the new tank and click firmly into place.



Step 5

Insert the cartridge into the printer. A message will appear that the cartridge is empty and/or has already been used. Click "OK" to continue, and your printer is now ready for use. This message will only appear once.

The chip's function:

- Believe it or not, the chip doesn't actually measure the ink level!! The chip will prompt you that the cartridge is empty when it 'thinks' it's empty, only based on the number of pages printed, and the number of times it has been used.
- The second function of the chip is just to make life difficult for manufacturers of compatible cartridges. The chip cannot be reset (yet). When you have installed the chip on a new tank unfortunately the ink level isn't available to you anymore. However if you buy the chipped compatibles each time then there's no need to replace the chips, and the ink level is available to you.

Easy tip for checking the ink level;

- Unlike the original HP cartridges, ours are made of transparent plastic so you can easily take a look at how full the cartridge is .
- Use the HP software or printer menu to print a print-quality report. Whichever colour isn't printing properly needs to be replaced. What do I do if I get a message that the cartridge is missing or defective?
- Check that the correct chip is on the correct tank. The colour-coding makes this very straightforward.
- Check that the chip hasn't become contaminated with fingerprints or smudges. Clean it with a soft dry cloth if it has.

How is it that our cartridges are much fuller than the originals?

The HP 364 cartridges are all the same size. The only difference between the non-XL and the XL cartridges is the volume of ink inside. Most of the internal volume is air and sponge, that's why the original cartridges are made of opaque plastic. Our are 'full to the brim' with ink!!

	HP Standard	HP XL	Digital Revolution
black	6 ml.	18 ml.	34,6 ml.
photo black	3 ml.	7 ml.	15,6 ml.
cyan	3 ml.	7 ml.	15,6 ml.
magenta	3 ml.	8 ml.	15,6 ml.
yellow	3 ml.	6 ml.	15,6 ml.